



Take Your Best Shot: How to Prevent Vaccine Administration Errors

Lauren B. Angelo, PharmD, MBA

Dr. Angelo discloses that she serves on advisory boards and participates in educational programming and initiatives for American Pharmacists Association (APhA); is an educational speaker for Seqirus; and is a clinical consultant for Wolters Kluwer.

About the Speaker

Lauren B. Angelo, PharmD, MBA is Associate Dean for Academic Affairs and Associate Professor of Pharmacy Practice at Rosalind Franklin University of Medicine and Science College of Pharmacy. She received her PharmD and MBA degrees from Drake University and completed her community pharmacy residency training at the University of North Carolina with Kerr Drug. She previously taught at Butler University and the University of Maryland. Dr. Angelo spent time working for the American Pharmacists Association where she focused on the development and enhancement of continuing pharmacy education programs. Specializing in both immunizations and MTM, she travels throughout the country as a national faculty instructor to teach the Pharmacy-Based Immunization Delivery and Delivering Medication Therapy Management Services certificate training programs. Dr. Angelo spent six years as an Associate Editor for the Journal of the American Pharmacists Association and has authored several books, which include topics on immunizations, MTM, and residency program development. In 2015, she completed the American Association of Colleges of Pharmacy Academic Leadership Fellows Program. She serves on numerous College and University committees, as well as national advisory boards and expert review panels. Dr. Angelo is a frequent speaker at professional meetings and an active volunteer with the Interprofessional Community Clinic at RFUMS and the Medical Reserve Corps in Evanston, Illinois.

About the Course

In less than 4 years, over 1700 vaccine-related error reports were submitted to the Institute for Safe Medication Practices. Imagine the errors that were not reported. This session will provide an overview of the types of errors that commonly occur when administering vaccines. Participants will learn tips and strategies for preventing these errors. Emphasis will be placed on patient safety and best practice approaches when providing immunization services.

Pharmacist Objectives

1. List the numbers and types of errors that are commonly reported when administering vaccines.
2. Identify how to incorporate best practices to avoid making an error when vaccinating a patient.
3. Describe how to report a vaccine error and the importance of error reporting.
4. Identify resources that can be used to keep current with immunization practices to reduce error risk.

Technician Objectives

1. List the numbers and types of errors that are commonly reported when administering vaccines.
2. Identify how to incorporate best practices to avoid making an error when vaccinating a patient.
3. Describe how to report a vaccine error and the importance of error reporting.
4. Identify resources that can be used to keep current with immunization practices to reduce error risk.



This program is provided by the Illinois Pharmacists Association. The Illinois Pharmacists Association is accredited by the Accreditation Council for Pharmacy Education as a provider of continuing pharmacy education. This program is equivalent to 1.0 contact hours (0.1 CEUs) of pharmacy continuing education. No partial credit is allowed.

Course Participants:	Pharmacists, Technicians, Pharmacy Students
CPE Target Audience:	Pharmacists, Technicians
UANs:	0135-0000-20-023-L06-P; 0135-0000-20-023-L06-T
Activity Type:	Knowledge
Contact hours:	1.0
Initial Release Date:	9/24/2020
Expiration Date:	9/24/2023